



## Hello from the Platned team!

We're excited to share our latest March 2024 update, packed with updates and insights. Stay ahead of the curve by joining us on LinkedIn - just tap the link and follow our page. Enjoy the read!

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A promotional graphic for the "Ask Platned" IFS clinic. It features a top-down view of four people (three women and one man) sitting around a table with a red and blue geometric design. They are working on laptops and tablets. The text "Ask Platned" is at the top, followed by "An IFS clinic". Below that, it says "Join us for a FREE diagnosis of any IFS challenges". At the bottom, there are three icons: a calendar for "24th April 2024", a clock for "2PM GMT 9AM EST", and a Microsoft Teams icon with "LIVE STREAMING".

Ask  **Platned**

An **IFS** clinic

Join us for a **FREE** diagnosis of any IFS challenges

 **24th April 2024**  **2PM GMT 9AM EST**  **LIVE**  STREAMING

## Ask Platned – A drop-in IFS Clinic

Experts from the Platned technical and sales team will be hosting a biweekly drop-in IFS clinic where you can come along and ask the team any queries you have for FREE!

## Grand Sri Lanka Office Opening

Our new office space opened in Sri Lanka on 14th February. Platned employees and partners joined in celebrating this milestone. The new space is not just about bricks and mortar; it's a vibrant space where platned employees can reach their full potential.

"I'm truly grateful for the chance to offer a state-of-the-art new office space in Sri Lanka! Built with the dedication of our hardworking Planted Citizens, I dedicate this milestone to them. It signifies our unwavering commitment to excellence and growth."

**Chamara Arunoda, CEO, Platned**



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## Empowering Sri Lanka's IT Future: Platned's Commitment to Talent and Growth

Earlier this month, Paul Massey, Platned's non-executive Director, wrote a blog post sharing his insights on the future of Sri Lanka's IT landscape.

Having had the pleasure (and honour) to be at the recent opening of Platned's impressive new offices in Colombo, it got me thinking again about the importance of Sri Lanka in the development of so many successful IT companies.

I've now been involved in three such companies in the ERP industry (going back across more than 25 years) and each one has both enjoyed, and massively benefitted from, the incredible pool of skilled and committed talent that the Sri Lankan education system continues to provide. Read more [Empowering Sri Lanka's IT Future: Platned's Commitment to Talent and Growth" | Platned](#)



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## IFS Connect UK&I 2024:

Earlier this month, Platned sponsored the IFS Connect UK&I event. Participants came together in Birmingham to witness the latest industry trends, share expertise and build on long-standing professional relationships.



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## Meet the newest members of the Platned Team!

We're excited to welcome aboard the latest talents to join the 160+ strong Platned family. With over 66 years of IFS experience between them, their diverse skills and experiences will undoubtedly propel Platned to new heights of success.

**Steve Boreham – CCO**

**Colin Beaney - Sales Director, Europe**

**Jodie Bryan - Marketing Manager**





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## Auto Windscreens Testimonial

“Our goal was to bring control back in house for areas like mobile and customer engagement, investing in training and embedding skills to service the business more quickly, by late April 2023 it was clear that we did not have the time, skills or resource to manage the mobile transition internally. At that point I reached out to Chris Finch, a Business Development Manager at Platned who we’d worked with before via IFS. Within days we had Kasun, a Platned consultant on-site with us, reviewing our processes and how the baseline version could meet our needs. By working through and rationalising our screen sets and workflows together, we were quickly able to reduce the number of interactions needed, saving technicians time and effort on every visit. That equates to a 20% reduction in screen workflows required. The consultant did everything they said they would and delivered everything promised on-time and under budget. The quality of output and the depth and level of documentation is first-class.”

Read More [Case Study](#).

**Adrian Egley** - Application Manager, Auto Windscreens



## Platned at IFS Sales Kickoff (SaKo) 2024: A Silver Sponsor

During the event, our team had the opportunity to connect with the IFS Team and fellow partners at our booth. We engaged in engaging discussions, exploring potential collaborations and strategies to enhance the experience for IFS customers.



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