



First Draft of the Agenda

This will be subject to change.

There are lots more presentations to add, we are still collecting titles.



AGENDA - IFS UK&I USER GROUP CONFERENCE 2024 - EPIPHANY

17TH June 2024 - Pre-Conference Night

1700

Bedroom Registration from 5pm onwards - **Reception**

1700 - 1900

Event Registration from 5pm onwards - **Cedar Lounge**

1900 - 1930

Ice-Breaker – Meet your Peers & the IFS Partners – **Rosewood 2&3**

1930 - 2000

Bar Opens for Pre-dinner drinks - **Cedar Bar** - Bring your lanyard to get your free drink

2000 - 2200

Informal Networking Dinner - **Olive Restaurant**

2000 - 2300

“Cash” Bar – **Cedar Bar** - Card Machine in use
Last orders at 10.30pm



18th June 2024 - Day One

0800 - 0830	Registration, Refreshments & Pastries - Cedar Lounge & Bar
0830	Event Starts – Main Stage
0830 - 0840	Rosewood 2&3 Welcome & Introduction Susan Hailey - Chair - IFS UK&I User Group
0840 - 0900	IFS Business Update Steph Poore - Managing Director UK&I – IFS
0900 - 0915	IFS UK&I User Group - New Website Launch Amanda Miller – Manager – IFS UK&I User Group
0915 - 0945	IFS Strategic Product Direction and Highlights James Greaves, Global Head of Presales – IFS
0945 - 0950	Explanation of the Agenda Amanda Miller - Manager - IFS UK&I User Group
0950 - 1005	Quick Refreshment Break - Cedar Lounge & Bar



18th June 2024 – P2P Blitz

Please choose from one of following:

P2P Blitz – (Peer to Peer) - Members Only
Facilitated by the IFS UK&I User Group Committee

An opportunity to:

- meet your peers
- discuss a subject in detail
- ask questions
- build new, supportive relationships
- benefit from each other's experiences
- gain a better and deeper understanding
- help each other achieve best practise
- make suggestions for the IFS Roadmap

Notes:

- Please ensure that you have read the pre-read documents before attending this session.
- Please bring ideas for anything you would like to discuss to the session.
- Initially these sessions are for **Members only**, however, if the group decides to invite someone from IFS, or a Partner to support the session, you are welcome to do so.
- These sessions can also be used to make suggestions for the IFS Roadmap.
- Due to demand in previous years, there are 2 x Supply Chain and 2 x Manufacturing sessions, one on each day, you can attend either or both.

	Elm Suite	Poplar Suite	Ebony Suite	Cherry Suite	Beech Suite
1005 - 1120	P2P Blitz HR Facilitated by:	P2P Blitz Supply Chain 1 Facilitated by:	P2P Blitz Technical Facilitated by:	P2P Blitz Finance Facilitated by:	P2P Blitz Manufacturing 1 Facilitated by:

1120 - 1150

Refreshment Break - **Cedar Lounge & Bar**



1150 - 1230 - Breakout Session 1
18th June 2024
Please choose one from the following:

Elm Suite	IFS Presentation	TBC
Poplar Suite	Customer Presentation Systra	A Review of an IFS Solution for Engineering / Professional Services Tim Hughes – Head of Business Services - Systra
Ebony Suite	Customer Presentation Donaldson Timber Systems	Sales to Win Dan Wymer – Process Analyst – Donaldson Timber Systems
Cherry Suite	Partner with Customer Presentation DNASTREAM with Banham Security	Unlocking the Potential of Lobbies with FSM <ul style="list-style-type: none">• How to consider the requirements• What Lobbies are used for• ...and what they are not• How to keep relevant for your user roles• The benefits of good lobby design• How to maintain and enhance the Lobby experience Jacques Beaupierre (DNASTREAM) & Kirsty Jones (Banham Security)
Beech Suite	Partner with Customer Presentation	Automated Testing strategy in IFS

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1230 - 1330	Lunch Break – Olive Restaurant
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	Main Stage - Rosewood 2&3
1330 - 1355	Meet the Partners The IFS Partners with Amanda Miller – Manager - IFS UK&I User Group
1355 - 1425	IFS Cloud Upgrade – Technical Advantages – including Q&A Acknowledging that customers may be concerned about letting go of their legacy systems, before clearly detailing the benefits including technical functionality differences provided by IFS Cloud. Shaun Connor - Director of Product Engagement – IFS



1425 - 1505 - Breakout Session 2

18th June 2024

Please choose one from the following:

Elm Suite	IFS Presentation	Tips & Tricks – Moving to Cloud Overview of UI/UX changes from EE to Cloud Tom Simkins – Presales Solution Architect - IFS
Poplar Suite	Customer Presentation McLaren Construction Group	Cultivating Efficiency: Maximizing the Role of Lobbies in Your IFS Processes Join us for an insightful exploration and demonstration into the pivotal role lobbies play across four key domains: Projects, Supplier Relationship Management (SRM), Finance, and Expenses. Discover how reimagining their practical application can revolutionize your end-to-end processes. Garry Parker - Senior Technical Analyst – McLaren Construction Group Egle Sceponaviciute – Business Analyst – McLaren Construction Group
Ebony Suite	Customer Presentation Cubic Transportation Systems	Frictionless Service Mike Gosling - Service Management Systems Manager – Cubic Transportation Systems

Cherry Suite	Partner with Customer Presentation Cooper Software with TBC	Our Journey to IFS Cloud supported by Cooper Software Customer Company name to be confirmed Lee Mackreath, Senior Channel Account Manager, Cooper Software
Beech Suite	Partner with Customer Presentation Boomi	TBC

1505 - 1530	Refreshment Break - Cedar Lounge & Bar
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1530 - 1610 - Breakout Session 3
18th June 2024
Please choose one from the following:

Elm Suite	IFS Presentation	TBC
Poplar Suite	Customer Presentation	Avoiding ERP-Emergency Room Visits: How we survive our security audits Steve Groves & Dipak Patel - Volac

	Volac	
Ebony Suite	Customer Presentation Kimal	Lazy Admin Hints & Tips implemented by Kimal, to make their jobs easier whilst administering and developing IFSAPP9 9 version of IFS. They will cover: <ul style="list-style-type: none"> • An Administration Lobby • Custom Events • Data Migrations • Custom Logical Units • Custom PL/SQL Packages David Tyrie – IFS Systems Support – Kimal Andy Cheetham – IFS Application Support - Kimal
Cherry Suite	Partner with Customer Presentation Pro DBA	Remote Deployment Installation of IFS Cloud – Tips and Tricks Andrew Lauener, Oracle Database Consultant, Pro DBA Paul Crichton, IFS Consultant, Pro DBA
Beech Suite	Partner with Customer Presentation Arcwide with	Supporting the Customer Journey with IFS – Fit for Purpose



1610 - 1650 - Breakout Session 4

18th June 2024

Please choose one from the following:

Elm Suite	Partner with Customer Presentation	
Poplar Suite	Customer Presentation Globeleq	Our Journey to IFS Cloud Gary Mitchem – Group IT Director - Globeleq Herve Atchom - Group Senior Manager IFS Services - Globeleq
Ebony Suite	Customer Presentation Dermal Laboratories	System Validation: Current & Future plan (Automated Testing) Madan Natarajan – ERP and Change Manager - Dermal Laboratories Martin Whitby - Computer Systems Validation Controller – Dermal Laboratories
Cherry Suite	Partner with Customer Presentation Xitricon	TBC
Beech Suite	Partner with Customer Presentation Baker Tilly with	Support Enhancing Service with Baker Tilly Tayto Snacks, the iconic crisp manufacturer, joins their IFS service partner, Baker Tilly, to discuss the demonstrable benefits of having a managed support and continuous improvement programme. Through real-life examples and insights, this session will highlight tangible benefits which have been achieved as a result of Tayto collaborating with Baker Tilly through its tailored support framework.

		<p>More than simply support, the value-add service Baker Tilly provides is designed to not only answer 'how to' questions but to help enhance your IFS solution as your business evolves.</p> <p>Michael McGinn - IT Manager - Tayto Lorant Horvath - Business Development Manager - Baker Tilly Digital</p>
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1650 - 1705	Refreshment Break - Cedar Lounge & Bar
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Main Stage – Rosewood 2&3

**Generative AI, The Silent Saboteur
Unmasking the Hidden Threats and Benefits of Gen AI in the Workplace**

Generative AI is awesome right? Well, recent studies are showing that performance improvement for creative product innovation is massively enhanced with the use of Gen AI in the workplace - to the tune of a 43% lift in the non-expert workforce, and it even gives a 17% lift in the most skilled people! So yes, Gen AI is awesome...

But... when it comes to creative business problem solving, over reliance on Gen AI created answers, without strong critical thinking, actually DROPS performance by 26% in the non-expert workforce potentially damaging your business - unless you know how to educate your users!

However, it's not all doom and gloom, there are some incredible benefits to be had, if, and ONLY if, you understand the nuance of this incredibly cool technology - come to the end of the day speech and you'll learn some of these secrets and avoid Gen AI from becoming a silent saboteur in your company. So, join Matt Smith, listen and interact to get yourself ahead of your competition and leverage this once in a generation advancement in technology.

(Matt Smith, Global Chief Architect, IFS)

END OF DAY 1

1705 - 1800

1930-2000	Pre-Dinner Drinks (Bring your event lanyard to get your free drink) - Cedar Lounge & Bar Dress Code – Rodeo
2000-0100	Dinner & Entertainment – Olive Restaurant
2000-0100	“Cash” Bar - Cedar Lounge & Bar – Card machine in use Last orders at 0030



19th June 2024 - Day Two

0830 - 0900	Registration, Refreshments & Pastries - Cedar Lounge and Bar
	Rosewood
0900 - 0910	Introduction / Day 2 Welcome (Susan Hailey, Chair, IFS UK&I User Group)
0910 - 0940	IFS Panel answer the User Group Member's Questions
0940 - 0955	User Group AGM (Susan Hailey, Chair & Amanda Miller, IFS UK&I User Group)
0955 - 1005	Antony Bourne, – Explaining Industry Sessions
1005 - 1010	Explanation of the Agenda (Amanda Miller - Manager - IFS UK&I User Group)
1010 - 1025	Refreshment Break - Cedar Lounge & Bar



1025 - 1105 - Breakout Session 5

19th June 2024

Please choose one from the following:

Elm Suite	IFS Presentation	TBC
Poplar Suite	Customer Presentation Donaldson Timber Systems	Project Manufacturing & Costing Dan Wymer – Process Analyst – Donaldson Timber Systems
Ebony Suite	Customer Presentation	
Cherry Suite	Partner with Customer Presentation	
Beech Suite	Partner with Customer Presentation	



1105 - 1145 - Breakout Session 6

19th June 2024

Please choose one from the following:

Elm Suite	Partner with Customer Presentation	
Poplar Suite	Customer Presentation Harland & Wolff	Embarking on IFS Cloud - The Journey to... the Journey to Cloud Dominic Cotton - ERP Operations Manager - Harland & Wolff
Ebony Suite	Customer Presentation CCL Design	Using IFS across a global organisation Where we were / Where we are now / Where we want to be... Mick McCann - ERP Director Europe & Asia – CCL Design
Cherry Suite	Partner with Customer Presentation	
Beech Suite	Partner with Customer Presentation	

1145 - 1200

Refreshment Break - **Cedar Lounge & Bar**



19th June 2024 – Industry Sessions –1200-1300

Please choose the most relevant Industry Meeting:

This is an Industry Forum, rather than a product forum and these sessions will follow the format below:

- Introductions - Name, Company, IFS User Since, Version, Plans for upgrade.
- Discussion about what is coming – Industry Direction & Industry Challenges.
- Minimal time discussing new products, features, direction of technology & upgrades.
- Opportunity to impact future IFS product plans.

This session will be followed by an Industry Lunch, so you can continue your conversations over lunch, if you wish.

Elm Suite	Industry Strategy Meeting	Service & Telco Facilitated by Mark Brewer – VP Service Industries - IFS
Poplar Suite	Industry Strategy Meeting	Manufacturing Facilitated by Andy Burton – Global industry Director, Manufacturing - IFS
Ebony Suite	Industry Strategy Meeting	Manufacturing Facilitated by Maggie Slowik – Global industry Director, Manufacturing - IFS
Cherry Suite	Industry Strategy Meeting	Aerospace & Defence Facilitated by Vijay Hadavale – Aerospace & Defence Presales Director - IFS
Beech Suite	Industry Strategy Meeting	Construction & Project Centric Businesses Facilitated by Kenny Ingram – VP Construction & Engineering - IFS
Rosewood 2&3	Industry Strategy Meeting	Energy, Utilities & Asset Focused Businesses Facilitated by Cyrus Sorab – EAM Presales Principal Architect - IFS

1300 - 1400

Lunch (Industry Lunch Optional) - **Olive Restaurant**



1400 - 1440 - Breakout Session 7
19th June 2024

Please choose one from the following:

Elm Suite	IFS Presentation	BVE - Ensure project success by focusing on value-based outcomes IFS has been helping organisations maximise the value of their investment in ERP, EAM and ESM solutions by focusing on the business value of the change and assuring that a common understanding of the value is omnipresent. In this session we will explain how you can apply Business Value Engineering in your change projects to maximise success. Richard Cherry - Senior Business Architect - IFS
Poplar Suite	Customer Presentation Dermal Laboratories	Customisation – a Monster or an Angel? Natasha Knott - ERP systems Coordinator – Dermal Laboratories Lee Dick - Senior ERP Developer – Dermal Laboratories Madan Natarajan – ERP and Change Manager - Dermal Laboratories

Ebony Suite	Customer Presentation	
Cherry Suite	Partner with Customer Presentation Platned	TBC
Beech Suite	Partner with Customer Presentation Anthesis	TBC



19th June 2024 – P2P Blitz – 1440-1555

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1440 - 1555	<p>P2P Blitz Service Management Facilitated by: Mike Gosling - Service Management Systems Manager – Cubic Transportation Systems</p>	<p>P2P Blitz Supply Chain 2 Facilitated by:</p>	<p>P2P Blitz Projects Facilitated by:</p>	<p>P2P Blitz Reporting & Lobbies Facilitated by:</p>	<p>P2P Blitz Manufacturing 2 Facilitated by:</p>

1555 - 1610	Quick Refreshment Break - Cedar Lounge & Bar
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1610	All move to Rosewood
1610 - 1650	<p>Rosewood</p> <p>Customer & IFS Panel – Upgrade or Re-Implement Hosted by Mike Gosling – IFS UK&I User Group Committee</p>
1650 - 1700	Closing Remarks & Epiphany Moments! (Susan Hailey, Chair, IFS UK&I User Group)
	End of Day 2
1700	<p>Take Away Coffee & Carriages – Cedar Lounge</p> <p>Thank you for coming! Safe journey home.</p>

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USER GROUP