



## First Draft of the Agenda

This will be subject to change.

There are lots more presentations to add, we are still collecting titles.



## AGENDA - IFS UK&I USER GROUP CONFERENCE 2024 - EPIPHANY

### 17<sup>TH</sup> June 2024 - Pre-Conference Night

1700	Bedroom Registration from 5pm onwards - <b>Reception</b>
1700 - 1900	Event Registration from 5pm onwards - <b>Cedar Lounge</b>
1900 - 1930	Ice-Breaker – Meet your Peers & the IFS Partners – <b>Rosewood 2&amp;3</b>
1930 - 2000	Bar Opens for Pre-dinner drinks - <b>Cedar Bar</b> - Bring your lanyard to get your free drink
2000 - 2200	Informal Networking Dinner - <b>Olive Restaurant</b>
2000 - 2300	“Cash” Bar – <b>Cedar Bar</b> - Card Machine in use Last orders at 10.30pm



## 18<sup>th</sup> June 2024 - Day One

0800 - 0830	Registration, Refreshments & Pastries - <b>Cedar Lounge &amp; Bar</b>
0830	<b>Event Starts – Main Stage</b>
0830 - 0840	<b>Rosewood 2&amp;3</b> <b>Welcome &amp; Introduction</b> Susan Hailey - Chair - IFS UK&I User Group
0840 - 0900	<b>IFS Business Update</b> Steph Poore - Managing Director UK&I – IFS
0900 - 0915	<b>IFS UK&amp;I User Group - New Website Launch</b> Amanda Miller – Manager – IFS UK&I User Group
0915 - 0945	<b>IFS Strategic Product Direction and Highlights</b> James Greaves, Global Head of Presales – IFS
0945 - 0950	<b>Explanation of the Agenda</b> Amanda Miller - Manager - IFS UK&I User Group
0950 - 1005	Quick Refreshment Break - <b>Cedar Lounge &amp; Bar</b>



## 18<sup>th</sup> June 2024 – P2P Blitz

Please choose from one of following:

**P2P Blitz – (Peer to Peer) - Members Only**  
**Facilitated by the IFS UK&I User Group Committee**

An opportunity to:

- meet your peers
- discuss a subject in detail
- ask questions
- build new, supportive relationships
- benefit from each other's experiences
- gain a better and deeper understanding
- help each other achieve best practise
- make suggestions for the IFS Roadmap

Notes:

- Please ensure that you have read the pre-read documents before attending this session.
- Please bring ideas for anything you would like to discuss to the session.
- Initially these sessions are for **Members only**, however, if the group decides to invite someone from IFS, or a Partner to support the session, you are welcome to do so.
- These sessions can also be used to make suggestions for the IFS Roadmap.
- Due to demand in previous years, there are 2 x Supply Chain and 2 x Manufacturing sessions, one on each day, you can attend either or both.

	<b>Elm Suite</b>	<b>Poplar Suite</b>	<b>Ebony Suite</b>	<b>Cherry Suite</b>	<b>Beech Suite</b>
1005 - 1120	<b>P2P Blitz</b> HR Facilitated by:	<b>P2P Blitz</b> Supply Chain 1 Facilitated by:	<b>P2P Blitz</b> Technical Facilitated by:	<b>P2P Blitz</b> Finance Facilitated by:	<b>P2P Blitz</b> Manufacturing 1 Facilitated by:

1120 - 1150

Refreshment Break - **Cedar Lounge & Bar**



## 1150 - 1230 - Breakout Session 1

18<sup>th</sup> June 2024

Please choose one from the following:

<b>Elm Suite</b>	IFS Presentation	TBC
<b>Poplar Suite</b>	Customer Presentation <b>Systra</b>	<b>A Review of an IFS Solution for Engineering / Professional Services</b> Tim Hughes – Head of Business Services - Systra
<b>Ebony Suite</b>	Customer Presentation <b>Donaldson Timber Systems</b>	<b>Sales to Win</b> Dan Wymer – Process Analyst – Donaldson Timber Systems
<b>Cherry Suite</b>	Partner with Customer Presentation <b>DNASTREAM with Banham Security</b>	<b>Unlocking the Potential of Lobbies with FSM</b> <ul style="list-style-type: none"><li>• How to consider the requirements</li><li>• What Lobbies are used for</li><li>• ...and what they are not</li><li>• How to keep relevant for your user roles</li><li>• The benefits of good lobby design</li><li>• How to maintain and enhance the Lobby experience</li></ul> Jacques Beaupierre (DNASTREAM) & Kirsty Jones (Banham Security)
<b>Beech Suite</b>	Partner with Customer Presentation	<b>Automated Testing strategy in IFS</b>

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1230 - 1330	Lunch Break – <b>Olive Restaurant</b>
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	<b>Main Stage - Rosewood 2&amp;3</b>
1330 - 1355	<b>Meet the Partners</b> The IFS Partners with Amanda Miller – Manager - IFS UK&I User Group
1355 - 1425	<b>IFS Cloud Upgrade – Technical Advantages – including Q&amp;A</b> Acknowledging that customers may be concerned about letting go of their legacy systems, before clearly detailing the benefits including technical functionality differences provided by IFS Cloud. Shaun Connor - Director of Product Engagement – IFS



## 1425 - 1505 - Breakout Session 2

18<sup>th</sup> June 2024

Please choose one from the following:

<b>Elm Suite</b>	IFS Presentation	<b>Tips &amp; Tricks – Moving to Cloud</b> Overview of UI/UX changes from EE to Cloud Tom Simkins – Presales Solution Architect - IFS
<b>Poplar Suite</b>	Customer Presentation <b>McLaren Construction Group</b>	<b>Cultivating Efficiency: Maximizing the Role of Lobbies in Your IFS Processes</b> Join us for an insightful exploration and demonstration into the pivotal role lobbies play across four key domains: Projects, Supplier Relationship Management (SRM), Finance, and Expenses. Discover how reimagining their practical application can revolutionize your end-to-end processes. Garry Parker - Senior Technical Analyst – McLaren Construction Group Egle Sceponaviciute – Business Analyst – McLaren Construction Group
<b>Ebony Suite</b>	Customer Presentation <b>Cubic Transportation Systems</b>	<b>Frictionless Service</b> Mike Gosling - Service Management Systems Manager – Cubic Transportation Systems

<b>Cherry Suite</b>	Partner with Customer Presentation <b>Cooper Software with TBC</b>	<b>Our Journey to IFS Cloud supported by Cooper Software</b> Customer Company name to be confirmed Lee Mackreath, Senior Channel Account Manager, Cooper Software
<b>Beech Suite</b>	Partner with Customer Presentation <b>Boomi</b>	<b>TBC</b>

1505 - 1530	Refreshment Break - <b>Cedar Lounge &amp; Bar</b>
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**1530 - 1610 - Breakout Session 3**  
**18<sup>th</sup> June 2024**  
Please choose one from the following:

<b>Elm Suite</b>	IFS Presentation	TBC
<b>Poplar Suite</b>	Customer Presentation	<b>Avoiding ERP-Emergency Room Visits: How we survive our security audits</b> Steve Groves & Dipak Patel - Volac



	<b>Volac</b>	
<b>Ebony Suite</b>	Customer Presentation <b>Kimal</b>	<p><b>Lazy Admin</b> Hints &amp; Tips implemented by Kimal, to make their jobs easier whilst administering and developing IFSAPP9 9 version of IFS.</p> <p>They will cover:</p> <ul style="list-style-type: none"> <li>• An Administration Lobby</li> <li>• Custom Events</li> <li>• Data Migrations</li> <li>• Custom Logical Units</li> <li>• Custom PL/SQL Packages</li> </ul> <p>David Tyrie – IFS Systems Support – Kimal Andy Cheetham – IFS Application Support - Kimal</p>
<b>Cherry Suite</b>	Partner with Customer Presentation <b>Pro DBA</b>	<p><b>Remote Deployment Installation of IFS Cloud – Tips and Tricks</b> Andrew Lauener, Oracle Database Consultant, Pro DBA Paul Crichton, IFS Consultant, Pro DBA</p>
<b>Beech Suite</b>	Partner with Customer Presentation <b>Arcwide with</b>	<p><b>Supporting the Customer Journey with IFS – Fit for Purpose</b></p>



## 1610 - 1650 - Breakout Session 4

18<sup>th</sup> June 2024

Please choose one from the following:

<b>Elm Suite</b>	Partner with Customer Presentation	
<b>Poplar Suite</b>	Customer Presentation <b>Globeleq</b>	<b>Our Journey to IFS Cloud</b> Gary Mitchem – Group IT Director - Globeleq Herve Atchom - Group Senior Manager IFS Services - Globeleq
<b>Ebony Suite</b>	Customer Presentation <b>Dermal Laboratories</b>	<b>System Validation: Current &amp; Future plan (Automated Testing)</b> Madan Natarajan – ERP and Change Manager - Dermal Laboratories Martin Whitby - Computer Systems Validation Controller – Dermal Laboratories
<b>Cherry Suite</b>	Partner with Customer Presentation <b>Xitricon</b>	<b>TBC</b>
<b>Beech Suite</b>	Partner with Customer Presentation <b>Baker Tilly with</b>	<b>Support Enhancing Service with Baker Tilly</b> Tayto Snacks, the iconic crisp manufacturer, joins their IFS service partner, Baker Tilly, to discuss the demonstrable benefits of having a managed support and continuous improvement programme. Through real-life examples and insights, this session will highlight tangible benefits which have been achieved as a result of Tayto collaborating with Baker Tilly through its tailored support framework.

		<p>More than simply support, the value-add service Baker Tilly provides is designed to not only answer 'how to' questions but to help enhance your IFS solution as your business evolves.</p> <p>Michael McGinn - IT Manager - Tayto Lorant Horvath - Business Development Manager - Baker Tilly Digital</p>
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1650 - 1705	Refreshment Break - <b>Cedar Lounge &amp; Bar</b>
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**Main Stage – Rosewood 2&3**

1705 - 1800

Keynote Speaker  
**Boosting Productivity – Generative AI’s impact on daily tasks  
and how to avoid the hidden Generative AI performance killer?**  
(Matt Smith, Global Chief Architect, IFS)

**END OF DAY 1**

1930-2000

Pre-Dinner Drinks (Bring your event lanyard to get your free drink) - **Cedar Lounge & Bar**  
**Dress Code – Rodeo**

2000-0100

Dinner & Entertainment – **Olive Restaurant**

2000-0100

“Cash” Bar - **Cedar Lounge & Bar** – Card machine in use  
Last orders at 0030



## 19<sup>th</sup> June 2024 - Day Two

0830 - 0900	Registration, Refreshments & Pastries - <b>Cedar Lounge and Bar</b>
	<b>Rosewood</b>
0900 - 0910	Introduction / Day 2 Welcome (Susan Hailey, Chair, IFS UK&I User Group)
0910 - 0940	IFS Panel answer the User Group Member's Questions
0940 - 0955	User Group AGM (Susan Hailey, Chair & Amanda Miller, IFS UK&I User Group)
0955 - 1005	Antony Bourne, – Explaining Industry Sessions
1005 - 1010	Explanation of the Agenda (Amanda Miller - Manager - IFS UK&I User Group)
1010 - 1025	Refreshment Break - <b>Cedar Lounge &amp; Bar</b>



## 1025 - 1105 - Breakout Session 5

19<sup>th</sup> June 2024

Please choose one from the following:

<b>Elm Suite</b>	IFS Presentation	TBC
<b>Poplar Suite</b>	Customer Presentation <b>Donaldson Timber Systems</b>	<b>Project Manufacturing &amp; Costing</b> Dan Wymer – Process Analyst – Donaldson Timber Systems
<b>Ebony Suite</b>	Customer Presentation	
<b>Cherry Suite</b>	Partner with Customer Presentation	
<b>Beech Suite</b>	Partner with Customer Presentation	



**1105 - 1145 - Breakout Session 6**  
**19<sup>th</sup> June 2024**  
Please choose one from the following:

<b>Elm Suite</b>	Partner with Customer Presentation	
<b>Poplar Suite</b>	Customer Presentation <b>Harland &amp; Wolff</b>	<b>Embarking on IFS Cloud - The Journey to... the Journey to Cloud</b> Dominic Cotton - ERP Operations Manager - Harland & Wolff
<b>Ebony Suite</b>	Customer Presentation <b>CCL Design</b>	<b>Using IFS across a global organisation</b> Where we were / Where we are now / Where we want to be... Mick McCann - ERP Director Europe & Asia – CCL Design
<b>Cherry Suite</b>	Partner with Customer Presentation	
<b>Beech Suite</b>	Partner with Customer Presentation	

1145 - 1200	Refreshment Break - <b>Cedar Lounge &amp; Bar</b>
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## 19<sup>th</sup> June 2024 – Industry Sessions –1200-1300

### Please choose the most relevant Industry Meeting:

This is an Industry Forum, rather than a product forum and these sessions will follow the format below:

- Introductions - Name, Company, IFS User Since, Version, Plans for upgrade.
- Discussion about what is coming – Industry Direction & Industry Challenges.
- Minimal time discussing new products, features, direction of technology & upgrades.
- Opportunity to impact future IFS product plans.

This session will be followed by an Industry Lunch, so you can continue your conversations over lunch, if you wish.

<b>Elm Suite</b>	Industry Strategy Meeting	<b>Service &amp; Telco</b> Facilitated by Mark Brewer – VP Service Industries - IFS
<b>Poplar Suite</b>	Industry Strategy Meeting	<b>Manufacturing</b> Facilitated by Andy Burton – Global industry Director, Manufacturing - IFS
<b>Ebony Suite</b>	Industry Strategy Meeting	<b>Manufacturing</b> Facilitated by Maggie Slowik – Global industry Director, Manufacturing - IFS
<b>Cherry Suite</b>	Industry Strategy Meeting	<b>Aerospace &amp; Defence</b> Facilitated by Vijay Hadavale – Aerospace & Defence Presales Director - IFS
<b>Beech Suite</b>	Industry Strategy Meeting	<b>Construction &amp; Project Centric Businesses</b> Facilitated by Kenny Ingram – VP Construction & Engineering - IFS
<b>Rosewood 2&amp;3</b>	Industry Strategy Meeting	<b>Energy, Utilities &amp; Asset Focused Businesses</b> Facilitated by Cyrus Sorab – EAM Presales Principal Architect - IFS



1300 - 1400

Lunch (Industry Lunch Optional) - **Olive Restaurant**



## 1400 - 1440 - Breakout Session 7

19<sup>th</sup> June 2024

Please choose one from the following:

<b>Elm Suite</b>	IFS Presentation	<b>BVE - Ensure project success by focusing on value-based outcomes</b> IFS has been helping organisations maximise the value of their investment in ERP, EAM and ESM solutions by focusing on the business value of the change and assuring that a common understanding of the value is omnipresent. In this session we will explain how you can apply Business Value Engineering in your change projects to maximise success. Richard Cherry - Senior Business Architect - IFS
<b>Poplar Suite</b>	Customer Presentation <b>Dermal Laboratories</b>	<b>Customisation – a Monster or an Angel?</b> Natasha Knott - ERP systems Coordinator – Dermal Laboratories Lee Dick - Senior ERP Developer – Dermal Laboratories Madan Natarajan – ERP and Change Manager - Dermal Laboratories

<b>Ebony Suite</b>	Customer Presentation	
<b>Cherry Suite</b>	Partner with Customer Presentation <b>Platned</b>	<b>TBC</b>
<b>Beech Suite</b>	Partner with Customer Presentation <b>Anthesis</b>	<b>TBC</b>



## 19<sup>th</sup> June 2024 – P2P Blitz – 1440-1555

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- meet your peers
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1440 - 1555	<b>P2P Blitz</b> <b>Service Management</b> Facilitated by: Mike Gosling - Service Management Systems Manager – Cubic Transportation Systems	<b>P2P Blitz</b> <b>Supply Chain 2</b> Facilitated by:	<b>P2P Blitz</b> <b>Projects</b> Facilitated by:	<b>P2P Blitz</b> <b>Reporting &amp; Lobbies</b> Facilitated by:	<b>P2P Blitz</b> <b>Manufacturing 2</b> Facilitated by:

1555 - 1610	Quick Refreshment Break - <b>Cedar Lounge &amp; Bar</b>
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1610	All move to Rosewood
1610 - 1650	<p><b>Rosewood</b></p> <p>Customer &amp; IFS Panel – Upgrade or Re-Implement  Hosted by Mike Gosling – IFS UK&amp;I User Group Committee</p>
1650 - 1700	Closing Remarks & Epiphany Moments! (Susan Hailey, Chair, IFS UK&I User Group)
	End of Day 2
1700	<p>Take Away Coffee &amp; Carriages – <b>Cedar Lounge</b></p> <p><b>Thank you for coming! Safe journey home.</b></p>

**IFSUK&I**  
**USER GROUP**