	This is the first draft of the Agenda and will be subject to change, we have more presentations to add but are currently finalising details. **Would you do a Customer Presentation?** **Members who make a presentation can attend the event for free.** **(The Committee decide on the final agenda).**
	AGENDA - IFS UK&I USER GROUP CONFERENCE 2020 - MONDAY 15TH JUNE - PRE-CONFERENCE NIGHT
1700-1800	Bedroom Registration - **Reception**
1700-1800	Event Registration - **Cedar Bar & Lounge**
1800-2000	**Rosewood** P2P Blitz - Members Only - 10 minute explanation in Rosewood then move to Subject Specific Break Out Rooms Complimentary pre-dinner drink to be served in break outs from 1930
1815-2000	**Cedar Lounge & Bar** IFS & Partners Set Up Complimentary pre-dinner drink to be served in bar from 1930
2000-2130	Informal Dinner - **Olive Restaurant**
	AGENDA - IFS UK&I USER GROUP CONFERENCE 2020 - TUESDAY 16TH JUNE - DAY ONE
0800-0830	Registration, Refreshments & Pastries - **Cedar Lounge & Bar**
0830-0845	**Rosewood** Welcome, Introduction & User Group Update (Susan Hailey, Chair and Amanda Miller, Manager - UK&I User Group)
0845-0915	Explanation of the Collaboration Zone (Amanda Miller - Manager, IFS UK&I User Group)

	Explanation of the Round Tables (Susan Hailey - Chair, IFS UK&I User Group) Feedback from 2018 & 2019 Roundtables & Product Feedback Loop (Shaun Connor, European Director of Product Engagement, IFS & Susan Hailey - Chair, IFS UK&I User Group)							
0915-0930	Quick Refreshment Break - **Cedar Lounge & Bar**							
0930-1130	**Rosewood** P2P Blitz - Members Only - 10 minutes explanation in Rosewood then move to Subject Specific Breakout Rooms							
0945-1130	**Rosewood** Partners Meeting - Amanda Miller, User Group Manager to host Confirm details for the remainder of 2020 - Suggestions for 2021 Programme							
1130-1200	Networking Refreshment Break - **Cedar Lounge & Bar**							
1200-1240	**Rosewood**							
	IFS Business Update - Alan Laing, Managing Director, IFS							
1240-1340	Lunch - **Olive Restaurant**							
	Rosewood 1&2	**Rosewood 3**	**Ebony Suite**	**Poplar Suite**	**Elm Suite**	**Oak Suite**	**Lime Suite**	**Cedar Lounge**
	Customer Stream	Customer/Partner Stream	IFS Stream	IFS Stream	Partner Stream	Round Tables	Round Tables	
1340-1420	User Group Committee Feedback from Data Housekeeping	Customer 2	IFS Service Management Industry Update - Mark Brewer	IFS the Future Vision and Business Strategy - Andrew Spence, Presales Director, IFS	Partner 1	Round Table 1 HR	Round Table 2 Technical	Collaboration Zone
1420-1430	Quick Refreshment Break - **Cedar Lounge & Bar**							
1430-1510	Customer 3	Partner 2	IFS Applications - Hints and Tips for more effective use of IFS - Janet Apollo	IFS	Partner 3			
1510-1520	Quick Refreshment Break - **Cedar Lounge & Bar**							

	Rosewood 1&2	Rosewood 3	Ebony Suite	Poplar Suite	Elm Suite	Oak Suite	Lime Suite	Cedar Lounge
	Customer Stream	Customer/Partner Stream	IFS Stream	IFS Stream	Partner Stream	Round Tables	Round Tables	Collaboration Zone
1520-1600	User Group Committee Justification for Capital Spend on IFS	Customer Presentation Power BI Reporting	IFS Consulting Update (including Select & Success) - Andy Green, Consulting Services Director, IFS	Feedback from User Group Workshop - Mike Gosling, Cubic Transportation	Partner 4	Round Table 3 Service	Round Table 4 Supply Chain	
1600-1610	Registration, Refreshments & Pastries - Cedar Lounge & Bar							
1610-1650	User Group Committee Service & Maintenance	Partner 5	IFS Support Update (inc IFS Community) Adrian McDonald, Support Director, IFS	Next Generation Customer Engagement - Paul White	Partner 6			
1650-1700	Quick Refreshment Break - **Cedar Lounge & Bar**							
	Rosewood							
1700-1800	Panel discussion (User Group Led)							
	END OF DAY 1							
1930-2000	Pre-Dinner Drinks (Bring your event lanyard to get your free drink) - **Cedar Lounge & Bar**							
2000-0100	Gala Dinner & Entertainment - **Rosewood Suite**							
2000-Late	Cash Bar - **Cedar Lounge & Bar**							

AGENDA - IFS UK&I USER GROUP CONFERENCE 2020 - WEDNESDAY 17TH JUNE - DAY TWO

0830-0900	Registration, Refreshments & Pastries - **Cedar Lounge and Bar**
	Rosewood
0900-0930	IFS Product Direction - Shaun Connor, European Director of Product Engagement, IFS

0930-1000	Chair's Address and User Group AGM (Susan Hailey & Amanda Miller, IFS UK&I User Group)							
1000-1010	Quick Refreshment Break - **Cedar Lounge & Bar**							
	Rosewood 1&2	**Rosewood 3**	**Ebony Suite**	**Poplar Suite**	**Elm Suite**	**Oak Suite**	**Lime Suite**	**Cedar Lounge**
	Customer Stream	Customer/Partner Stream	IFS Stream	IFS Stream	Partner Stream	Round Tables	Round Tables	Collaboration Zone
1010-1050		Art of the Possible	Servitization - moving to an outcome based world - Mark Brewer, VP of Service Management, IFS		Partner 7	Round Table 5 Finance	Round Table 6 Projects	
1050-1120	Networking Refreshment Break - **Cedar Lounge & Bar**							
1120-1200	User Group Committee Experiences with ClickLearn	Partner 8	Faster, more reliable integration with Dell Boomi - Moritz Roedel, VP of Presales - Europe, IFS	IFS AR Remote Assistance (a preview) - Stephen Jeffs-Watts, Senior Advisor, IFS	Partner 9			
1200-1210	Closing Remarks (Susan Hailey, Chair, IFS UK&I User Group)							
1210-1300	Customer 10	Customer 11	IFS Aurena - So What? Janet Apollo, Principal Presales Consultant, IFS	Leveraging Data & Reporting Strategies - Steve Treagust, Global Industry Director, IFS	Partner 10	Round Table 7 Manufacturing to be continued...	Round Table 8 FSM	
1300-1400	Lunch - **Olive Restaurant**							
1400-1440	User Group Committee Reporting Successes	Partner 11		Managing a contingent workforce - Mark George, Presales Consultant, IFS	Partner 12	...continues Round Table 7 Manufacturing		
1440-1445	All Move to Rosewood							

1445-1500	**Rosewood** Closing Remarks (Susan Hailey, Chair, IFS UK&I User Group)
1500	Take Away Coffee & Carriages